

# Dropping off your TUAC items

This is the best feeling – getting all those items out of your house and out of your car!!

To help us get you in and out the quickest here is how to have your items organized

1. Put all your girl and boy clothes together by size. Take a rubber band or string around the group of hangers by size. That lets us get them out on the floor super fast
2. Put your items in containers you DO NOT need back. Boxes, bags, tubs etc. and group them by like items (all shoes together, all books, all toys etc) If you bring your items in containers you want returned you will have to park after you drop off and come inside to try and find your container after it's been emptied and it will take you longer at drop off.
3. Please move quickly when getting your items out of your car. Please don't hand us 3 shirts at a time or go thru your items and try and organize them while you are at the door. If you need to organize your items first or finish tagging please park and do that then get in line to drop off
4. Sometimes you may pull up and there are no cars and sometime you may pull up and there is a line of 8. Please be patient and wait til you get to the door to unload. It's best to have one car unloading at each door at a time.
5. When you pull up let us know your consignor number(s) that you are dropping off for. We will check you off in our system and get you the links you need for your passes.
6. Your consignor passes will be digital. You will scan a QR code that will ask for your cell phone number put in your phone number and it will text you a link to your passes. You have to sign up for a ticket with that link. It will also have a link that you can enter in a friends cell and it will send them the link for a guest pass from you.
7. If you have super large, heavy items please try and bring help to unload those items. We don't always have staff their that can carry heavy items.

Our drop off is super fast and easy! We want to do everything we can to make this process as easy on you as we can. You have spent a lot of time preparing these items and we want everything moving forward to be easy and fun! Especially the early shopping!!!