

Picking up your TUAC items

On the final Saturday of the sale you can choose to pick up your unsold items or leave them to be donated even if you didn't mark donate on them. Anything left after 4pm automatically gets donated either way.

PLEASE ALWAYS CHECK PICK UP TIMES ON THE WEBSITE INCASE WE HAVE HAD TO MAKE ANY ADJUSTMENTS TO PICK UP TIMES

If you marked or decided to donate your items

You are all set! There is nothing to do! Just be sure after the sale you print off your unsold items report as a list of donated items for your taxes (this is if you donated but didn't mark it on the tag) or the donation report if you marked them to go donate.

If you plan to pick up your unsold items

1. Arrive between 2-3:30pm (we donate items at 4pm so arrive in time to gather them before 4pm)
2. Bring a tub, laundry basket or box to collect your items in
3. We will update the list of unsold items in your account before 2pm you can use that list to know what you need to look for
4. We do not sort items at the end of the sale (we have very few consignors who pick up their items out of the 650+ consignors and it was a lot of man power for only 50 or so who wanted their items back) So to find your items you would look in the area it was sold in (truck would be in boys toys, baby bottles would be in feeding, etc)
5. If you need help we have staff there to help you look for items
6. It's best NOT to send someone who is not familiar with your items to gather them. If you list an item and it says set of 4 books – that person may have no idea what your books look like to try and figure out which ones yours is. It's really difficult so if you plan to pick up I would make sure you are the one picking up if at all possible.
7. Once you have gathered your items you can check out with one of our workers and they will go thru your items to be sure you did not accidentally pick up someone else's item and then you can head on out. If you have items that you cannot find we have a sheet for you to fill out and if we come across that item we can contact you. Sometimes items go missing (theft, misplaced, possibly forgot to bring it to the sale, etc) We do our best to keep all items secure but Walmart and Target cannot stop it so I know it could happen with TUAC.
8. I would allow at least 30 min for pickup and longer if you have a lot of items left over

All our donated items go to SMILE foster organization or First Presbyterian Clothes closet or area charities that are in need. Anything left after they gave picked up that they cannot use goes to Goodwill.

By choosing to donate your items you get to use that as a donation on your taxes as well as help out area families who are in need and it saves you time! You don't have to take a Saturday to go thru and look for items you no longer wanted to begin with. It's a win/win.